

SB272 Enterprise Systems Information Catalog

Last Updated: 3/19/2026

Vendor	Product	Purpose	Data Type	Custodian	Frequency Collected	Frequency Updated
Active Network	Active.net	Recreation activity registration	Sales records	Human Services	Daily	Cloud based; automated updates apply
Arrive by Flowbird dba Park Mobile	Flowbird / Parkmobile Parking Management System	CHWP Parking Fee Collection & Management	Sales Records	Recreation and Human Services	Daily	Automatic
Best Wave	DisplayIt! Software	Digital public information displays	Community Information	Information Technology Div, City Manager's Office, Recreation and Human Serv. Department	Monthly	Quarterly
Brightly	Brightly	Community Services / service request system	Database	Community Services Department	Daily	Annually
Complete Paperless Solutions (CPS)	LaserFiche	Document management	Document Images	Police Department, City Clerk Division, Information Technology Division	Daily	Annually
Connection	Adobe Creative Cloud	Cloud based productivity	Graphic Design Files	City Manger's Office, Recreation and Human Serv. Department	Weekly	Cloud based; automated updates apply
Deep Freeze / Faronics	Deep Freeze / Faronics	PC Imaging System	Web	Information Technology Division	Daily	Annually
Dell	Microsoft Office	Computer desktop productivity software	Documents	Information Technology Division	Daily	Cloud based; automated updates apply
Dell	Office365	Email system	Email	Information Technology Division	Daily	Cloud based; automated updates apply
DLT Solutions	Autodesk AutoCAD	Engineering drawings	CAD Drawings	Engineering Division	Daily	Annually

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Dynamic Media	Dynamic Radio	Phone Hold Music	Web	City-wide	Daily	Annually
ESRI	ArcGIS	Geographical information system	Geospatial data	Engineering Division, Planning Division	Weekly	Annually
Granicus	Open Cities	Web Site content management	Web content	City Manger's Office	Daily	Cloud based; automated updates apply
Granicus, Inc.	Granicus	Streaming media and agenda management systems	Video archive of meetings and agenda materials	Admin. Serv. Department, City Clerk Division	Daily	Cloud based; automated updates apply
HdL	HdL Code Enforcement software	Code Enforcement database	Database	Comm. Dev. Department, Code Enforcement and Planning Divisions	Daily	Biannually
HdL	HdL Permit Tracking software	Building permits database	Database	Comm. Dev. Department, Building Division	Daily	Biannually
HdL	HdL Prime	Business licensing and online renewals	Database	Finance Department	Daily	Biannually
JotForm	JotForm	Electronic Forms	Web	Recreation and Human Services	Daily	Automatic
Manage Engine / ZoHo Corp	Service Desk	Information Technology / service request system	Database	Information Technology Division	Daily	Annually
Quardrant Systems	Quadrant	Cash register system	Database	Finance Department	Daily	Annually

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Time Clock Plus (TCP)	TCP	Electronic timekeeping and scheduling	Database	Finance Department, Police Department	Daily	Annually
Tyler Technologies	Eden	Financial software system	Database	Finance Department	Daily	Annually (through 2026)
Tyler Technologies	ERP (Enterprise Resource Planner)	Financial software system 2026	Database	Finance Department	Daily	Annually (Beginning 2025)
Zoom	Zoom	Remote meetings	Web	City-wide	Daily	Annually