

The City of Claremont



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CIT QUARTERLY REPORT

**Reporting Period: October 1 through
December 31, 2025**

CONTACT:

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PURPOSE OF THE CIT

The City Interdepartmental Team (CIT) was established to proactively address criminal and nuisance activity at hotels and motels, particularly at freeway motels.

Team Members

Katie Wand, Deputy City Manager (CIT Team Lead)
Alisha Patterson, City Attorney
Lieutenant David DeMetz, Claremont PD
Detective Lauren Haynes, Claremont PD
Joe Caro, Building Official
Jennifer Earl, Community Improvement Coordinator
Cynthia Guerra, Citizen Representative

Updates for October - December 2025

Annual Report to City Council

During this reporting period, the CIT prepared its third Annual Hotel/Motel Ordinance Report, which covers calendar year 2025. The report is on the City Council's consent calendar agenda for its January 27, 2026 meeting.

CIT Citizen Representative Update

On June 10, 2025, former Citizen Representative Wendy Ramallo resigned from the CIT. Her CIT member colleagues are thankful for the insight and ideas that she provided during her time on the CIT. Following Ms. Ramallo's resignation, staff advertised the CIT Citizen Representative vacancy and encouraged those interested in serving on the CIT to contact the City. On December 16, 2025, City Manager Adam Pirrie appointed Cynthia Guerra as the new CIT Citizen Representative. Cynthia is a long-time Claremont resident and she looks forward to serving on the CIT.

Members of the CIT would also like to take this opportunity to acknowledge Riya Girish, a Pomona College student who served as a student intern during the fall 2025 semester supporting the CIT through the Sagehen Civic Scholarship Program. During her internship, Riya designed the recruitment flyer for the Citizen Representative vacancy, and she improved the template that the CIT uses to publish its quarterly reports.

Data Tracking

Effective Q3 of 2023, members of the CIT compile and track the following data points for each hotel/motel:

- Frequency of police presence (proactive monitoring/not in response to a call for service); these are noted below as “officer-initiated activity (welfare checks)” because they are reported as “welfare checks” when reported by officers to dispatch.
- Police calls for service, including criminal and nuisance activity that may stem from hotel/motel operations. While these are noted below as “police calls for service,” it is important to note that not all such calls are associated with problems related to hotel/motel operations. For example, these call numbers may include traffic stops/hazards associated with a hotel/motel address. These call numbers also include instances where a hotel/motel operator calls Claremont Police because they see something suspicious, which is something that all city members is encouraged to do.
- Reported Code or Building violations, including a brief description and the present status along with a potential resolution.
- Reports of graffiti and other nuisance activity occurring at or adjacent to property, including a brief description and the present status along with a potential resolution.

Below is the **year-to-year** data for **police-related calls for service and welfare checks**.

| | Casa 425 | Claremont Lodge | Double Tree | Former Knights Inn/ University Inn | Motel 6 |
|------------------------|----------|-----------------|-------------|------------------------------------|---------|
| 2022 Welfare Checks | 0 | 110 | 8 | 118 | 427 |
| 2023 Welfare Checks | 0 | 48 | 6 | 38 | 219 |
| 2024 Welfare Checks | 1 | 31 | 4 | 1 | 195 |
| 2025 Welfare Checks | 15 | 50 | 26 | 1 | 284 |
| 2022 Calls for Service | 13 | 94 | 116 | 189 | 359 |
| 2023 Calls for Service | 18 | 71 | 100 | 53 | 208 |
| 2024 Calls for Service | 8 | 41 | 118 | 2 | 196 |
| 2025 Calls for Service | 15 | 91 | 101 | 30 | 340 |

It should be noted that “Calls for Service” include 9-1-1 calls made by individuals at each location. CIT Quarterly Reports contain details on reported Building or Code violations on or adjacent to hotel/motel properties.

Other Data (October 1 through December 31, 2025)

Hotel Casa 425

- Reported Code or Building violations – 0
- Reports of graffiti and other nuisance activity occurring at or adjacent to property – 0

Claremont Lodge

- Reported Code or Building violations – 0
- Reports of graffiti and other nuisance activity occurring at or adjacent to property – 4 cases
 - 740 S Indian Hill Blvd: Donation Bin (Case 25-1111)
 - 740 S Indian Hill Blvd: Signs posted (Cases 25-1177 & 25-1176)
 - 750 S Indian Hill Blvd: Graffiti (Case 25-0370)
 - 678 S Indian Hill Blvd: Unpermitted Sign (Case 25-1190)

Double Tree by Hilton Hotel Claremont

- Reported Code or Building violations – 0
- Reports of graffiti and other nuisance activity occurring at or adjacent to property – 0

Motel 6

- Reported Code or Building violations – 3 cases
 - Bulk items, tall weeds/grasses, a hole in the fence along American, and landscape required (Case 25-1142)
 - Inoperable vehicle (Case 25-1033)
 - Graffiti (Case 25-1018)
- Reports of graffiti and other nuisance activity occurring at or adjacent to property – 4 cases
 - 860 S Indian Hill Blvd: Graffiti (Case 25-0940)
 - 806 S Indian Hill Blvd: Graffiti (Case 25-0964)
 - 888 S Indian Hill Blvd: Graffiti (Case 25-1137)
 - 888 S Indian Hill Blvd: Graffiti (Case 25-1168)

CIT Meeting of December 10, 2025

Meeting Attendees:

Katie Wand, Jennifer Earl, Alisha Patterson, Sergeant Garrett Earl

At this meeting, CIT members discussed the content and updates provided in this report. A meeting agenda with meeting notes was provided to CIT members who could not attend the meeting.

Future Residence Inn

Construction on the Residence Inn is nearing completion. The developer is anticipating receiving its Certificate of Occupancy in mid to late February and to be open for business in mid-March. Signs will be installed in mid-February. The rooms will be furnished and fixtures will begin going in in late February. The city has created a [webpage](#) to provide updates on this development. Additionally, once the hotel is operational, the CIT will monitor the Residence Inn's compliance with the Hotel/Motel Ordinance in the same way it monitors other Claremont hotels/motels.



Hotel/Motel Complaint Form Submissions

No Hotel/Motel Complaint Forms were submitted during this time.

Community Feedback and Participation

Members of the CIT request that if community members have feedback on this report (i.e., format, content, etc.); **please let us know** by emailing Katie Wand kwand@claremontca.gov. Members of the CIT want to ensure that interested residents are receiving information by way of these quarterly reports that is useful and relevant.

Status of Goals for Current Reporting Period:

Goal # 1 – COMPLETED: Establish CIT meeting schedule.

Goal # 2 – COMPLETED: Establish comment form on the City’s website (to allow members of the public to provide feedback on hotels and motels).

Goal # 3 – COMPLETED: Determine the most effective way to document relevant calls for service at hotels/motels (specifically, criminal and nuisance activity that may be stemming from hotel/motel operations) so that this information can be shared in future reports.

Goal # 4 – ON-GOING: Continue to conduct outreach and offer support to all hotels/motels regarding the requirements imposed by the new Ordinance.

- *Copies of Quarterly CIT Reports will continue to be sent via email to hotel/motel operators.*

Goal # 5 – COMPLETED: Assist interested hotels/motels with the streamlined CUP process.

Goal # 6 – ON-GOING: Identify ways to contact “hard to reach” residents (i.e., those who have been impacted by criminal/nuisance activity but have not attended City/community meetings) as well as nearby businesses who live/operate near the freeway motels and may have useful feedback for staff/neighboring motel operators.

Goals for Next Reporting Period:

- Continue work on Goals 4 and 6 (listed above).
- Hold a CIT meeting in the first quarter of the calendar year 2026.

Upcoming Reporting Period:

Reporting Period (Q1): *January 1 through March 31, 2026*

Estimated Publish Date: *April 30, 2026*